

Privacy Statement Batouwe Boomkwekerijen B.V.

Last updated: 01-07-2025

1. General information

Batouwe Boomkwekerijen B.V., located at Engelandstraat 1B, 6669 DX Dodewaard, The Netherlands, is responsible for processing personal data as shown in this statement. We respect your privacy and handle your data with care, in accordance with the Dutch General Data Protection Regulation.

2. Personal data processed

We process your personal data when you use our portal, website, services, or when you contact us. This includes:

- First and last name
- Address details
- Email address
- Telephone number and email address
- Company name
- Payment details, such as email for invoices/delivery notes, VAT & IBAN number

3. Purposes of processing

Your data is used for the following purposes:

- Processing orders and delivering products
- Handling payments
- Customer communication and service
- Legal obligations, such as tax administration
- Analyzing and improving our website and/or portal

4. Legal grounds

We process data based on:

- Execution of a contract
- Legal obligation
- Legitimate interest (e.g., service improvement)

5. Sharing with third parties

We only share personal data with third parties when necessary for our services, such as transport companies, IT service providers, or our accountant.

6. Retention periods

We retain your data as long as necessary for the purposes stated above or to comply with legal obligations (e.g., 7 years for invoice data).

7. Security

We take appropriate technical and organizational measures to protect your data against loss, misuse, or unauthorized access.

8. Your rights

You have the right to:

- Access, correct, or delete your data
- Restrict or object to processing
- Data portability
- Withdraw your consent
- File a complaint with the Dutch Data Protection Authority

Requests can be sent to info@batouwe.com.

9. Changes

We reserve the right to modify this policy. The most current version is always available on our website.

10. Questions or complaints?

Contact details:

Batouwe Boomkwekerijen B.V.

Engelandstraat 1B, 6669 DX Dodewaard

The Netherlands

info@batouwe.com